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Maintaining Your Smith and Fong Flooring

Dear Customer:

Maintaining your Durapalm Coconut palm flooring is easy and no different from cleaning and maintaining a standard hardwood floor. The key to your floors long life and good looks is periodic cleaning and refinishing when necessary.

The frequency of cleaning is based on the amount and type of use the flooring receives. For an average home, cleaning twice a month is recommended. If your floor gets more use, maybe once a week is appropriate. Ultimately it is up to you to determine your specific conditions and the appropriate frequency for cleaning.

First clean the floor of any standing debris with either a shop vacuum, i.e. one that works without a rotation brush, the brush over time can scratch your floors' finish, or a broom and dust mop.

Once this has been done any material that has dried or stuck to the surface can be seen and spot removed with a damp rung sponge; or, if more muscle is needed, with a floor cleaning solution such as Bona Kemi hardwood floor cleaner or other brands of similar floor cleaner.

Now your floor should be free and clean of any dirt or dried on material. To perform your final cleaning you should have a Bona Kemi cleaning kit (www.bonakemi.com) that includes a terrycloth mop and a spray bottle of hardwood floor cleaner. This or a similar brand of cleaner can be purchased at any hardwood flooring supplier, cost \$25.00 to \$35.00. Follow the instructions for use on the container and you will have a clean and refreshed looking finish.

Remember to use furniture protectors under the legs of tables and chairs and door mats inside and out to collect debris that can damage or wear your floor finish.

Please note if this is a commercial installation that receives high traffic, applying addition coats of commercial grade finish and cleaning more than once a week may be appropriate. Developing a specific maintenance program for your high traffic commercial floor is the best insurance. If you would like to discuss a maintenance program we can be reached at 866-835-9859.

Sincerely yours,
Smith & Fong Company
Durapalm Coconut Palm Products